

Information Security Policy Statement

SmartestEnergy Limited together with its subsidiaries and affiliated companies ("SmartestEnergy") strives to deliver a consistently high level of information security throughout the SmartestEnergy group.

SmartestEnergy is committed to implementing and maintaining compliance with ISO/IEC 27001: 2022 standards and continuously improving its information security practices. This will help its legal, regulatory and compliance obligations to customers and other interested parties.

SmartestEnergy commits to:

- Clearly understanding the requirements and expectations of its stakeholders, both internal and external, including the relevant regulatory authorities.
- Collaborating closely with customers, suppliers, and intermediaries to deliver services in a security conscious manner.
- Ensuring every employee shares responsibility for effective information security.
- Protecting its employees, information, intellectual property, assets, activities and facilities against misuse, loss, damage, disruption, interference, or unauthorised disclosure. It is also critical that SmartestEnergy retains the confidence of those who entrust confidential information to SmartestEnergy.
- Implementing an Information Security Management System ("ISMS") and ensure it is maintained, continually improved, and supported with adequate resources to achieve the objectives set in this Policy Statement.

SmartestEnergy's approach to achieving these objectives is to enhance information security through investment in technology, processes, and employee information security awareness training.


Employees are asked to take particular care in their approach to security and to accept the key role they play in maintaining an effective information security program throughout SmartestEnergy.

Underpinning SmartestEnergy's approach to information security is the Risk Management Framework which allows the business to present threats, risks, and opportunities for management review. It enables SmartestEnergy's Risk Management Committee to ensure the risk profile of the business is accurate and that risk mitigation efforts are focused on appropriate strategic outcomes.

We recognise that our business relationships require on-going commitment to achieving business excellence at every level within SmartestEnergy and to its internal and external interested parties.

As CEO, I fully endorse this Policy Statement and support SmartestEnergy's ongoing commitments to the continuous improvement of our information security controls throughout our Global business.

Robert Groves



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