



# ZERO

standing charges

carbon energy



SmartFix **Zero SC**  
*Product Guide*

## Business energy that **doesn't cost the earth...**

- 1** No standing charges, pay only for the energy you use, helping you reduce costs
- 2** Fixed energy prices, lock in your unit rates for 1-5 years, protect against market rises
- 3** Opt for clean, renewable energy from wind, solar, hydro, verified by Carbon Trust
- 4** Flexible payment methods with fixed (Budget Plan) or variable Direct Debit
- 5** Free smart meter for accurate billing and automated meter readings
- 6** Manage your energy account online 24/7, with our SmartWeb service

# Cleaner energy. Smarter services.

Our **SmartFix Zero SC** is a flexible solution for those that just want to pay for what they use. By removing daily standing charges, your monthly invoices reflect only your energy costs – simple! With no extra fees, whether you've low or variable usage, or just use a supply at certain times of the year, this could really help reduce your overheads. And if you choose our renewable option, we'll power your business with 100% renewable energy. Sound good? Here's how it works...

## 1. Choose



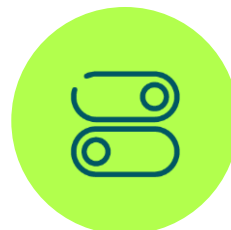
Choose our Zero SC product and **fix your unit rates** for 1-5 years. Go for renewable energy to get clean, green power.

## 2. Welcome



We'll check your order and send your **customer welcome email** along with details of your contract confirmation.

## 3. Switch



Success! Your switch to **SmartestEnergy Business** is complete, no more paying for daily standing charges.

## 6. Promote



If opting for renewable, we'll issue your credentials to **promote your commitment** to zero carbon to your customers, staff, suppliers etc.

## 5. Invoice



Receive your **monthly invoice**, usually at the early part of each month, payment is collected by your chosen method.

## 4. Install



We'll be in touch shortly after the switch to arrange install of a free smart meter for **accurate billing** and automated reads.



### Competitive energy prices fixed for 1-5 years

Give your business long term peace of mind by fixing our competitive supply rates and protect against longer term wholesale market uncertainty.

Plus, with zero standing charges you simply pay for usage, no more separate non-energy charges.



### Flexible payment options with fixed or variable Direct Debit

Get complete budget certainty and spread your energy usage costs over the year with fixed payment (Budget Plan).

Or if you'd prefer to simply pay for what you use every month, opt for variable payment. Both collected by, monthly Direct Debit.



### Clean energy backed by renewable certificates

Our renewable energy is backed by REGOs from natural sources such as wind, solar and hydro.

We are independently verified by the Carbon Trust to confirm that every megawatt hour of green energy is backed by UK-recognised certificates.

# Positive Climate Impact

Helping to lower carbon emissions with Ecologi

If you switch to our renewable option, we'll level up the commitment to reducing carbon emissions by funding the planting of 10 trees. We've teamed up with the award-winning Ecologi, to support global reforestation and other key positive climate impact projects.

Learn more at [ecologi.com/smartestenergybusiness](https://ecologi.com/smartestenergybusiness)



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## SmartWeb Online Portal

Manage your energy account on the go, 24/7

Our SmartWeb customer portal allows you to fast manage your energy account online. Once you've switched you can check your balance, view invoices, submit meter readings, monitor energy usage and more.

Register and get started at [smartweb.smartestenergy.com](https://smartweb.smartestenergy.com)

## Dedicated Services

Better service and support, as standard

Since 2009, we've helped over 100,000 businesses to control their costs and protect against market price uncertainty. As a reliable and trusted supplier, our team of energy experts are passionate about providing better service with a personal approach.

We're rated 'Excellent' on Trustpilot  
[uk.trustpilot.com/review/smartestenergy.com](https://uk.trustpilot.com/review/smartestenergy.com)



 **Trustpilot**



## SmartFix Zero SC - FAQs

Who is the Zero SC product suitable for?

For businesses that don't want to pay a standing charge, especially those that operate seasonally or temporary operations. Opting for a Zero SC product means you avoid paying for electricity during the periods when you're not using supply.

What is the acceptance criteria for Zero SC?

In addition to a standard credit check, our Zero SC product is available to businesses with non-half hourly electricity meters and with an annual usage of up to 25,000 kWh. To be checked upon contract application.

