



Your bill explained page 1



Billing Address

Your nominated billing address appears here.

Note: We email all our invoices

SmartestEnergy Pty Ltd
C/O SmartestEnergy Testing
PO BOX 123
SYDNEY NSW 2000

Electricity Tax Invoice

Customer Details

Issue Date: 17 May 2023
Account No: 401312
Invoice No: T1015750
NMI: 41040534371
Site: Sydney Office
Name/Reference: 01234567890
ABN:

Account and Invoice Details

Your account number, invoice issue date, invoice number and the National Metering Identifier (NMI) for your supply address

Additional Invoice Information

The date your invoice was issued, the period covered by this invoice, the due date, and the amount payable on the due date



Invoice Summary

A summary of your balance and payments received for previous invoices. Includes a breakdown of the current charges for this invoice.. Note: GST does not apply to Australian Energy Market Operator (AEMO) pool charges, so the total GST charged may appear slightly lower

Invoice Summary

Previous	
Previous Balance	\$55,692.60
Payment Received	\$54,458.04
Opening Balance	\$1,234.56
Overdue - Pay Immediately	\$1,234.56
Current	
Retail Energy	\$3,276.34
Network Charges	\$6,569.98
Environmental Charges	\$1,119.38
Renewable Products	\$1,702.77
Export Generation	-\$0.44
Market Charges	\$96.22
Metering Charges	\$248.85
Adjustments	\$32.75
New Charges	\$13,045.85
GST	\$1,299.35
Total New Charges	\$14,345.20
TOTAL PAYABLE (inc. GST)	\$15,579.76



Faults & Emergencies - 24/7

Call AusGrid on 13 13 88
The Network distributor is responsible for the electricity poles and wires in your area.

Need Help?

The Customer Service Team
P: 1300 176 031
E: help-aus@smartestenergy.com.au

Faults and Emergencies

The contact number for your network distributor in the event of any faults or emergencies

Help and Support

Our contact details if you need assistance from SmartestEnergy's customer service team

SmartestEnergy Australia Pty Ltd, ABN 37 632 313 029
Level 4, 36 Carrington Street, Sydney NSW 2000



Your bill explained page 2

Network Details

The Network distributor is responsible for the electricity poles and wires in your area. The Distribution Network Service Provider (DNSP), Network Tariff Code (NTC), Distribution Loss Factor (DLF) and Marginal Loss Factor (MLF) are shown here

Loss Factors

Electrical losses occur when electricity is transported from the generator to your site. DLF and MLF adjustments are allocated to adjust for these losses and are authorised by the Australian Energy Market Operator (AEMO)

Environmental Charges

State and Federal Government environmental schemes that apply to your invoice depending on the state where the site is located

Export Generation

The volume of electricity you generate which is exported to the grid

Market Charges

These are pass-through charges payable to the Australian Energy Market Operator, who manages the National Electricity Market

Supply Details

Your NMI, supply address and supply period for this invoice

Supply Details	
NMI:	41040534371
Supply Address:	36 CARRINGTON ST, SYDNEY, NSW, 2000
Period:	01/01/2023 to 31/01/2023 (31 days)

Network Details	
DNSP:	AusGrid
Network Tariff:	EA310
Distribution Loss Factor:	1.04550
Marginal Loss Factor:	1.01750

Detailed Charges

A detailed break-down of your retail energy and other charges. Please refer to your contract for applicable time periods

Detailed Charges					
	Quantity	Unit	Unit Price	Loss Factor	Total (exc GST)
Retail Energy					
Retail Service Fee	31	\$/Day	0.9900		\$30.69
Peak Energy	10,170.57	c/kWh	8.9242	1.06380	\$965.55
Shoulder Energy	18,240.30	c/kWh	5.7242	1.06380	\$1,110.72
Off Peak Energy	23,353.86	c/kWh	5.0087	1.06380	\$1,244.35
Unaccounted for Energy	-1,170.14	c/kWh	6.4072		-\$74.97
Total					\$3,276.34

Network Charges					
	Quantity	Unit	Unit Price	Loss Factor	Total (exc GST)
Network Access Charge	31	c/Day	3,302.4031		\$1,023.74
Peak Energy	13,067.22	c/kWh	4.5138		\$589.83
Shoulder Energy	15,343.65	c/kWh	1.0806		\$165.80
Off Peak Energy	23,353.86	c/kWh	0.7098		\$165.77
Capacity kVA	343.00	c/kVA/Day	43.4952		\$4,624.84
Total					\$6,569.98

Environmental Charges					
	Quantity	Unit	Unit Price	Loss Factor	Total (exc GST)
ESS Certificate Charge (9.50%)	50,594.59	c/kWh	6.1500	1.04550	\$309.05
LRET Certificate Charge (18.64%)	50,594.59	c/kWh	2.3000	1.04550	\$226.78
SRES Certificate Charge (27.26%)	50,594.59	c/kWh	4.0000	1.04550	\$576.78
NSW PDRS Charge	50,594.59	c/kWh	0.0128	1.04550	\$6.77
Total					\$1,119.38

Renewable Products					
	Quantity	Unit	Unit Price	Loss Factor	Total (exc GST)
GreenPower (50.00%)	51,764.73	c/kWh	2.5500	1.04550	\$690.03
Renewable Energy (100.00%)	51,764.73	c/kWh	2.3000	1.04550	\$1,012.74
Total					\$1,702.77

Export Generation					
	Quantity	Unit	Unit Price	Loss Factor	Total (exc GST)
Export Pool Pass Through	-174.21	c/kWh	0.2393	1.06380	-\$0.44
Total					-\$0.44

Market Charges					
	Quantity	Unit	Unit Price	Loss Factor	Total (exc GST)
AEMO Ancillary Charge	50,594.59	c/kWh	0.0827	1.04550	\$43.75
AEMO Pool Charge *	50,594.59	c/kWh	0.0992	1.04550	\$52.47
Total					\$96.22

Metering Charges					
	Quantity	Unit	Unit Price	Loss Factor	Total (exc GST)
Metering Charge	1.00	\$/month	87.5000		\$87.50
Direct Meter Agreement Charge	31	\$/Day	4.7550		\$147.40
Value Added Services Charge	31	\$/Day	0.4500		\$13.95
Total					\$248.85

Adjustments					
	Quantity	Unit	Unit Price	Loss Factor	Total (exc GST)
Late Payment Charge	1.00	\$	32.7500		\$32.75
Total					\$32.75

GST					\$1,299.35
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Total incl GST					\$14,345.20
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* GST not applicable to charge

Adjustments

Summarises any adjustments we may have needed to apply to your invoice

How to Pay Your Bill

Each site has a unique account number so EFT payment can be simply allocated. If you have multiple sites your statement has the account number for making multiple payments



How to Pay

Use the bank account details below to pay by Electronic Funds Transfer
Account Name: SmartestEnergy Australia Pty Ltd
BSB: 082-182
Account Number: 123456789
Remittance: AR@smartestenergy.com.au

Date Due
31 May 2023

Account No.
401312

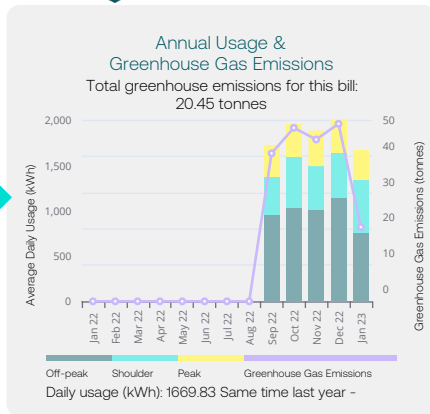
Amount Due
\$15,579.76



Smart Insights

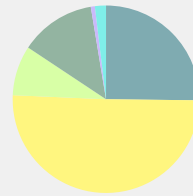
Annual Usage and Greenhouse Gas Emissions

This graph shows the average daily usage and the volume of greenhouse gas emissions produced from your electricity usage



Invoice Cost Breakdown

- Retail 25.12%
- Network 50.38%
- Environmentals 8.58%
- Renewables 13.06%
- Market 0.70%
- Metering 1.91%



Category	Percentage
Retail	25.12%
Network	50.38%
Environ.	8.58%
Renew.	13.06%
Market	0.70%
Metering	1.91%

Invoice Cost Breakdown

This graph shows the different components of your invoice, and how much each charge is contributing to the overall invoice total

How To Access The Customer Portal

View all your invoices and gain further insights into your energy usage at the SmartestEnergy customer portal. Please contact our Customer Service team if you need help to access this

